2. DINING SERVICES

A. Whether you live on-campus or off-campus, please indicate in which of the following Campus Dining Facilities you have eaten MOST OFTEN during the past 6 months. (Choose only ONE)

- Plaza Café (at Revelle)
- Canyon Vista (at Warren)
- Club Med (at School of Medicine)
- Sierra Summit (at Muir)
- Ocean View (at Marshall)
- Food Court (at Price Center)
- I have not eaten at any of these in the past 6 months (Skip to Question #2C)

B. Next, please rate your level of satisfaction with the majority of meals purchased at the Dining Facility marked in Question 2A during the past 6 months on the following attributes:

OVERALL SATISFACTION

Quality of food and beverages served
Variety of menu offerings
Value for the money
Speed of service provided
Cleanliness of restaurant
Courteous and friendly staff, even during the busiest times
Accessibility and responsiveness of supervisors
Operating hours that are convenient for me
Well-organized serving areas
Attractive and visually appealing dining room
An enjoyable place to eat

C. Please rate your OVERALL level of SATISFACTION with each of the following snack bar and convenience stores during the past 6 months: (If you did not use these facilities in the last 6 months, skip to Question #2D)

Earl’s Place (at Warren)
Rathskeller (at Muir)
Snackopolis (at SIO)

D. Do you have a TritonPlus Account?  Yes  No  Don’t know

If yes, please rate your level of satisfaction with the ease of use of your TritonPlus Account:

Easy and convenient access to my student account via the web

E. CAMPUS SHUTTLE SERVICE

OVERALL SATISFACTION

Understands my needs and requirements
On-time reliability of Shuttle Service
Safety of Shuttle Service
Location and convenience of shuttle stop locations
Shuttle seating capacity
Professional, knowledgeable and well-trained drivers
Courteous and helpful drivers

Please fill in the boxes as shown, using a blue or black pen. No heavy markers, please.

Correct Mark  Incorrect Mark
3. (Continued)

F. HOUSING SERVICES

OVERALL SATISFACTION

Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied

Current living accommodations
Amount and type of Residential Life activities offered
Responsive to requests or problems within an acceptable time
Quality of services provided by Custodial/Housekeeping staff
Quality of services received from Maintenance staff
Cleanliness of the common areas (lounges, etc.)
Courteous and helpful staff
Fair enforcement of University housing rules and regulations

G. IMPRINTS COPY CENTERS

OVERALL SATISFACTION

Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied

Quality of copies at Imprints Centers
Reliable self-serve copiers at Imprints Centers
Value for the money at Imprints Centers
Convenient operating hours at Imprints Centers
Knowledgeable, helpful and courteous staff at Imprints Centers
Quality of copies on library equipment
Reliable self-serve copiers and printers in the libraries
Value for the money for library copy services
Knowledgeable, helpful and courteous library copy services staff

H. POLICE/PUBLIC SAFETY

OVERALL SATISFACTION

Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied

Understands my safety and security needs
Accessible to students (via phone, voice mail, e-mail, etc.)
Responsive to requests or problems within an acceptable time
Daytime security on campus
Nighttime security on campus
Effectiveness of CSO’s (Community Service Officers) and RSO’s (Resident Security Officers)
Professional and knowledgeable staff
Courteous and helpful staff

I. CAMPUS BOOKSTORE

OVERALL SATISFACTION

Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied

Attractive and visually appealing store
Well-organized store layout
A “fun place to shop” atmosphere
Textbooks for courses always in stock
Good selection of general and reference books
Good selection of non-book items
Reasonable prices of general and reference books
Reasonable prices of non-book items
Courteous personnel, even during the busiest times
Personnel who have knowledge to answer my questions
Fast check-out
Responsiveness to special orders and requests
Operating hours that are convenient for me
Reasonable return/exchange policies

J. ELECTRONIC COMMUNICATIONS

Access to the Internet and campus network
Cable television service

FOR CLASSIFICATION PURPOSES ONLY

4. Identify your college/school affiliation.
(Please note ONE answer only)
- Eleanor Roosevelt College
- Warren College
- Muir College
- School of Medicine
- Revelle College
- Scripps Institution of Oceanography
- Thurgood Marshall College
- Graduate Program

5. Indicate your current student classification.
- Freshman
- Senior
- Sophomore
- Graduate Student
- Junior
- Medical Student

6. Please indicate how long you have attended UCSD.
- Less than 1 year
- 1 year or more

7. Mark the category that includes your age.
- Under 20
- 20-22
- 23-25
- 31-40
- 26-30
- Over 40

8. Mark your gender.
- Female
- Male

9. Which of the following best describes your current residence?

Location:
- Off-Campus
- Eleanor Roosevelt College
- Revelle College
- Thurgood Marshall College
- Scripps Institution of Oceanography
- Muir College
- Warren College
- La Jolla Del Sol
- House/Condo

Type:
- Residence Hall
- Apartment
- Single
- Double
- Other

Occupancy:
- Yes
- No

10. Please indicate if you currently receive any form of financial aid.

11. Please indicate if you have a car.

12. Which one of the following best describes the type of computer you normally use?

Apple/Macintosh
- Other
- PC
- Don’t know

13. Do you use a wireless internet connection on campus?

14. How likely would you be to complete this Student Satisfaction Survey if it was ONLY available on a secure website?

- Extremely Likely
- Somewhat Likely
- Neither Likely Nor Unlikely
- Somewhat Unlikely
- Extremely Unlikely